



**Workshop 1.** Drug-related problem classification

Workshop 2. Interventions to enhance medication adherence in community pharmacy – how to develop efficient strategies with selfreport questionnaires such as the 15-STARS

Workshop 3. From guidelines to quality indicators: pharmaceutical care for diabetes type 2 in a global context

**Workshop 4.** Enhancing pharmaceutical care: exploring and coding pharmacist-patient communication

**Workshop 5.** How to meet the patient needs? Employing design thinking into pharmaceutical care innovation projects